



# Pay By Bank

Payment method description & logos

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## Payment method description

**Payment method name:** "Pay By Bank"

**Short description:** "Easy and secure"

**Longer description:** "Pay by Bank is supported by all major banks. An easy way for you to pay straight from your bank account, 24/7 365 days."

**Logo:**



[PayID Brand Guidelines & Marketing Kit](#)

**Other additional supporting information:**

How to make a payment with Pay by Bank

**1. Enter your PayID details**

Enter your PayID. This can be a phone number or email address.

**2. Verify with OTP**

You will be sent an OTP (one-time passcode) to your phone number or email address to be verified.

**3. Authorise PayTo agreement**

Log into online banking or your mobile app and authorise the PayTo agreement

## FAQs for customers:

More information

### 1. **What if I don't have a PayID?**

No PayID? No worries! If you don't have your own PayID, you can still use Pay by Bank for your payment. Simply use the JB Hi Fi PayID email address provided at checkout and safely pay in your mobile banking app using the Pay anyone / someone > PayID email address option.

### 2. **Is Pay by Bank safe?**

Yes! PayID and PayTo is trusted by all major banks. It is a secure method of payment that keeps you in control, being able to have full visibility on what goes in and out of your bank account.

### 3. **How do I find a payment agreement in my banking app?**

Login to your mobile banking app or internet banking. You can easily search 'agreement' to authorise your payment. You can view merchant details and the amount to be paid before authorising the agreement and completing your payment.